

RWA Announcements

April 20, 2015

It is with a great deal of pleasure that your Rhododendron Water Association (RWA) Board of Directors can announce that they have approved a number of exciting changes during the past year.

First, the Board is pleased to announce that RWA has a new Executive Secretary and Billing Service. **Laura Patty**, owner of **Bookkeeping and Office Services by Laura**, will now be serving as the Association Executive Secretary and Bookkeeper. Laura has taken over all the billing, accounting, and some administrative services for the Association and is highly knowledgeable about the RWA account.

The Board approved this change because long time Executive Secretary, Marilyn Peterson and the fine folk at Mountain Quail Business Services (MQBS), have elected to downsize and will no longer be handling the Rhododendron Water Association account. All of us at RWA wish Marilyn and MQBS well and thank them for the many years of dedicated and professional service to the Association. It was a pleasure working with them for the past nine years, as they were highly instrumental in helping upgrade our accounting and internal auditing procedures.

Unfortunately, this change means that RWA will no longer have the added benefit of having a physical location to walk in and ask questions or pay bills. Please call or email us with any questions you may have regarding your account.

Speaking of calling or emailing, the Board is also excited that RWA now has its own direct message line, dedicated solely to RWA business. Please discard our old phone number and replace it with our new number,

503-622-5000

Please keep in mind that the new number is a **Message Only Line**. However, we monitor it regularly during business hours and will return your call immediately after we retrieve your message.

Along with the new phone number, we also have a new Fax number,

503-622-5466

Fax only line

In addition to the bookkeeper and phone number change, we also have a great new web site AND our own domain name. We can now be found on the web at:

rhodywater.com

This new and improved web site features easier navigation and expanded content. We will regularly be updating and improving the site by posting all major projects and announcements. There will also be an area for comments to the Association. So please let us know what you think. In addition, if there are any features that you would like to see added or improved, we would love to hear from you. We hope that one day we will even be able to offer on-line bill payment by e-check or credit card and 24-hour access to your account.

The Board is excited about all the changes taking place that will allow the Association to grow and become even better than it is today.

Remember, Laura will be available to answer any billing or account questions by phoning her at our new number, **503-622-5000**.

Rhododendron Water Association

P.O. Box 163

Rhododendron, OR 97049

503-622-5000 - FAX 503-622-5466

email: rhododendron.water@gmail.com

On the web at: **rhodywater.com**

Emergency Contact: David Jacob, 503-310-9262